



REGARDING THE HANDLING OF PACKAGES DURING THE COVID-19 CRISIS

April 2020

Print Industry Safety Standards

Glide Print and all of our suppliers are committed to ensuring the safety of our staff and clients. The print production process is fortunate to be well suited in allowing employees to maintain social distancing restrictions between themselves and the public. These measures have been in place since the crisis began, along with the hygiene practices required to help stop the spread of this virus.

Handling Print Products

Recent research by infectious disease experts published on 17 March 2020 in the [New England Journal of Medicine](#) found that "On cardboard, no viable SARS-CoV-2 was measured after 24 hours". SARS-CoV-2 is also known as coronavirus or COVID-19. They did advise caution, however, on this result as they found that the standard error in their cardboard experiments contained a larger variation than other surfaces, most likely due to the degree to which the person who infected the surface was carrying the virus. In layman's terms, the length of time COVID-19 will remain on a surface depends on how badly the person who put it there had the disease at the time. The researchers also found the virus still active on plastic and stainless steel after 72 hours, but with reduced potency by that time.

Regarding the safety of packages arriving from anywhere, including overseas or areas where COVID-19 has been detected, the [World Health Organisation](#) states that "The likelihood of an infected person contaminating commercial goods is low and the risk of catching the virus that causes COVID-19 from a package that has been moved, travelled, and exposed to different conditions and temperature is also low." The virus is unlikely to survive in the time it took for your package to arrive from its destination.

Handling Delivered Packages

You're no longer required to sign for any package delivered from Glide Print, and all our couriers have implemented safety measures to help stop the spread. Washing your hands immediately after handling packages and not touching your face while you do handle them is the best safeguard. If you want to be doubly safe, ask the courier to leave your packages where they can be stored for 24 - 48hrs so you're not handling them at all during the time the virus could still be present, and wash your hands after that handling too.

Print is an Essential Service

The print industry is currently lobbying the Federal Government to be deemed an essential service on the basis that print is a media and communication – provision of information industry and is an essential service supply chain provider.

Glide Print is committed to maintaining our standards with every product we produce, adhering to all government and common-sense safety practices, and operating at full capacity for as long as restrictions allow it.